

SURVEY RESULTS

2015 Community Action Survey



General Survey Information

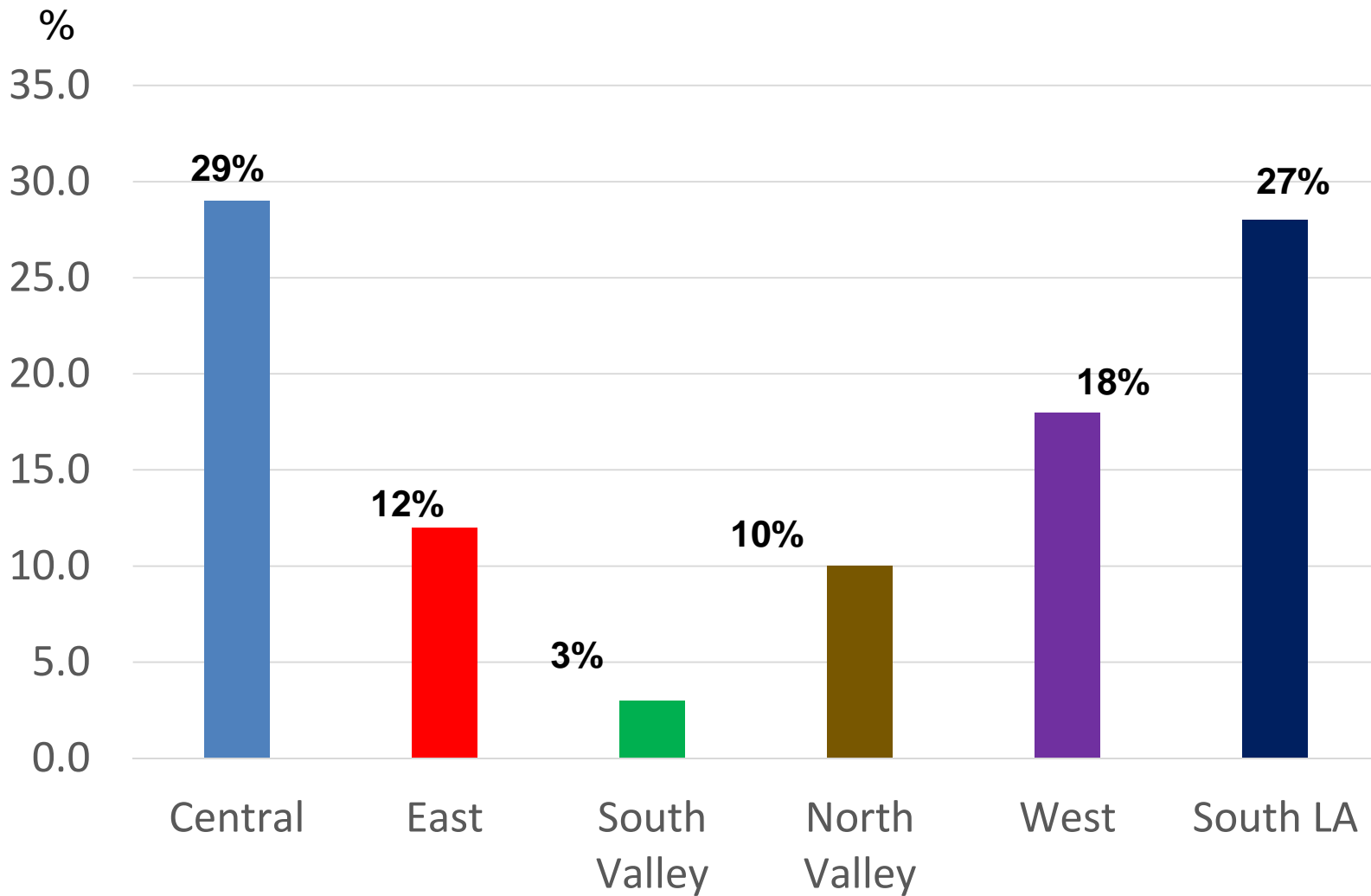
- **Disseminated Citywide in English and Spanish via web and e-mail**
 - **1582 surveys received: 1546 paper surveys and 36 online surveys**
 - **Language used for responses**
 - 38% English
 - 62% Spanish
 - **72% of respondents were female**
-

Top Zip Codes Received

- ◆ 90002 (Watts)
 - ◆ 90011 (West of Vernon and south of downtown Los Angeles)
 - ◆ 90026 (Silver lake, Echo park)
 - ◆ 90033 Boyle Heights (Valley Blvd. to North, Mission Rd. to West, E 6th St. to South, N. Figueroa Ave. to East)
 - ◆ 90059 (Willowbrook, Watts)
 - ◆ 91331 Pacoima (Foothill Blvd to North, 118 fwy to West, Woodman Ave. to South)
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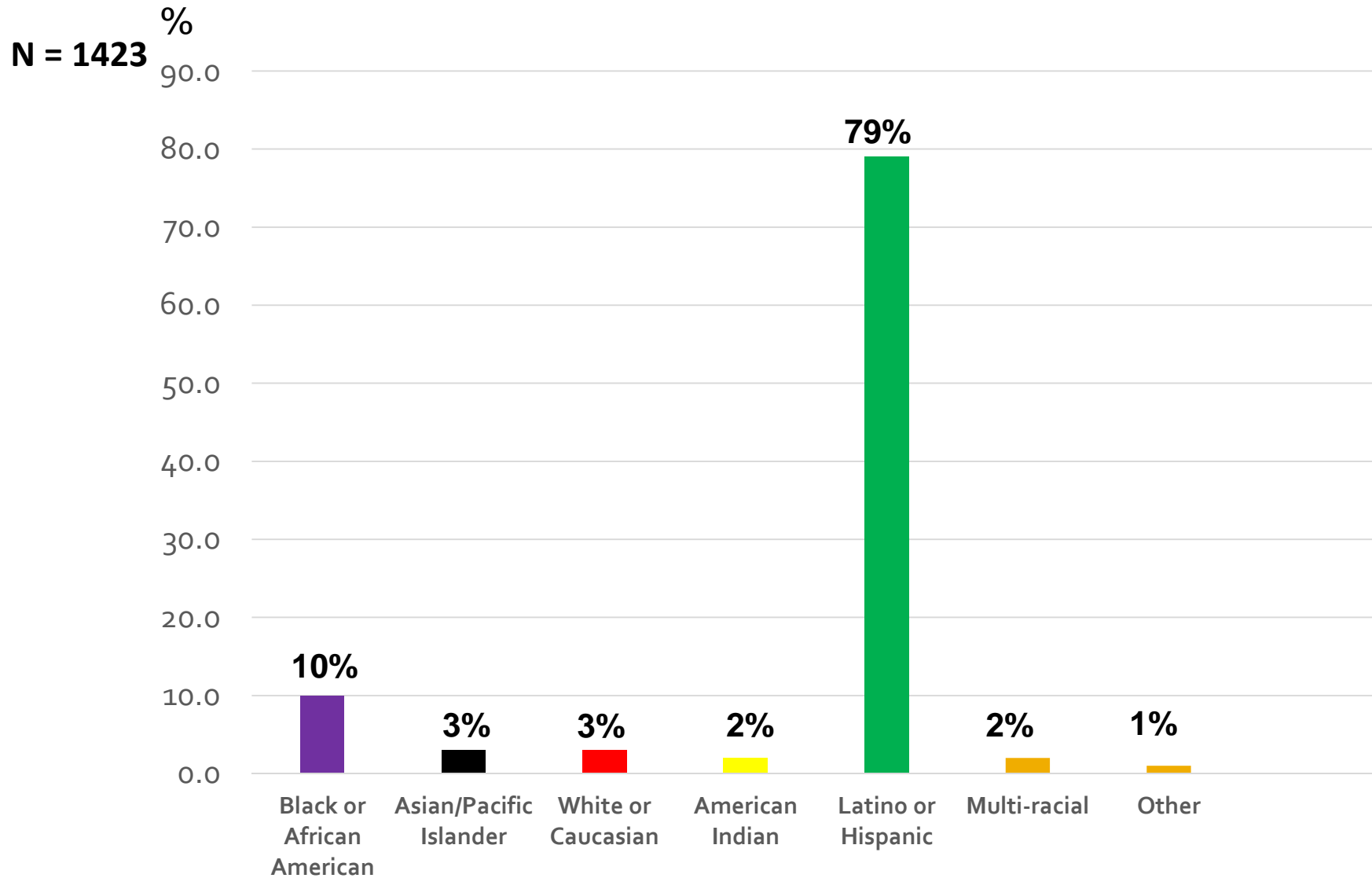
Regions

N = 1327



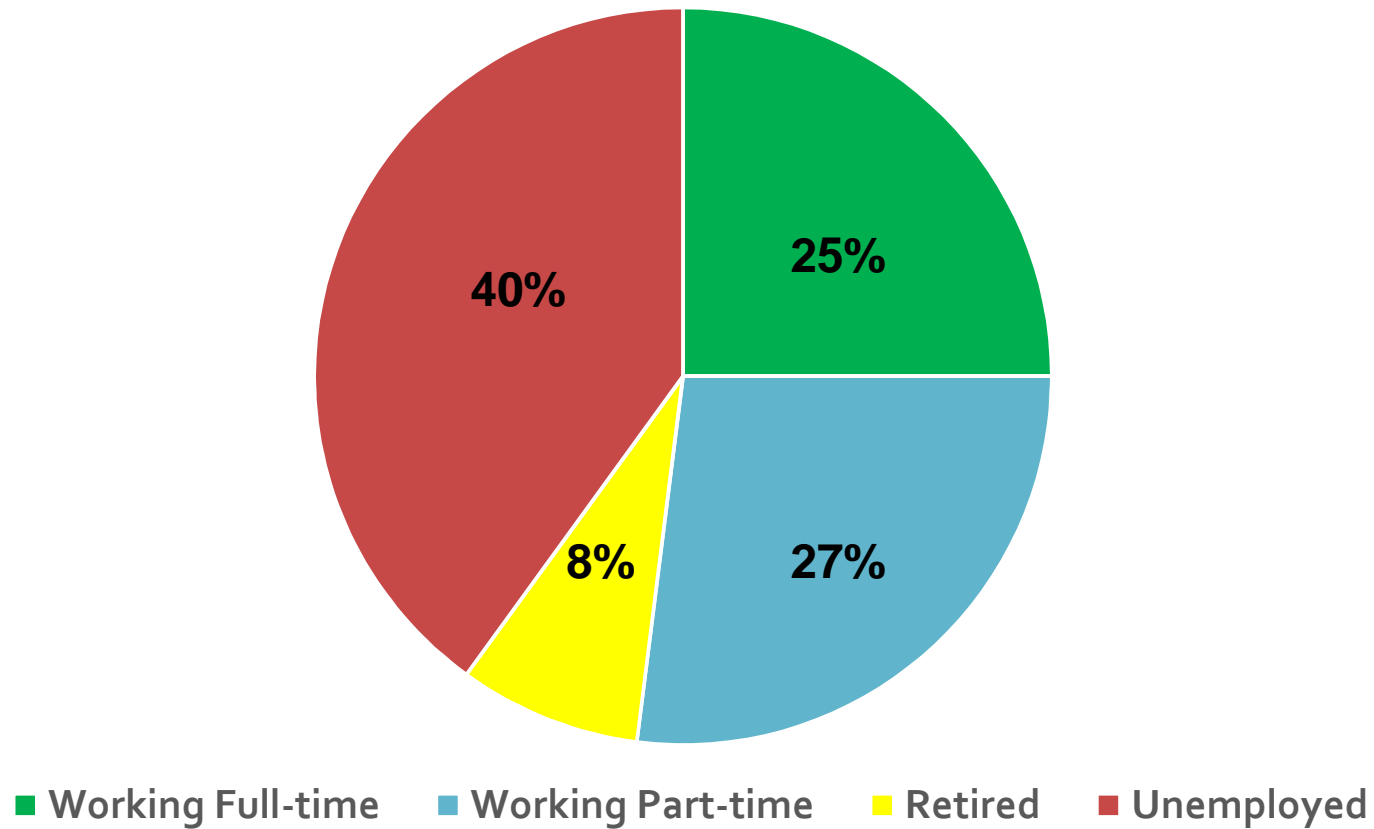
* Harbor was deleted from regional analyses as only 1 completed survey was received from this region.

Ethnicity



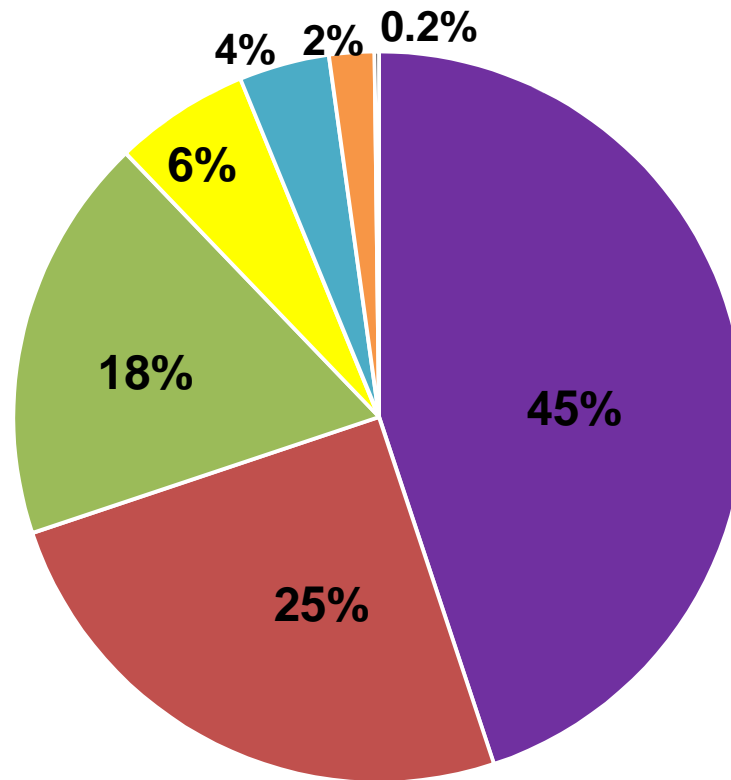
Employment Status

N = 1298



Household income

N = 1206



- Less than \$10,000
- \$10,001 - \$20,000
- \$20,001 - \$30,000
- \$30,001 - \$40,000
- \$40,001 - \$50,000
- \$50,001 - \$70,000
- More than \$70,000

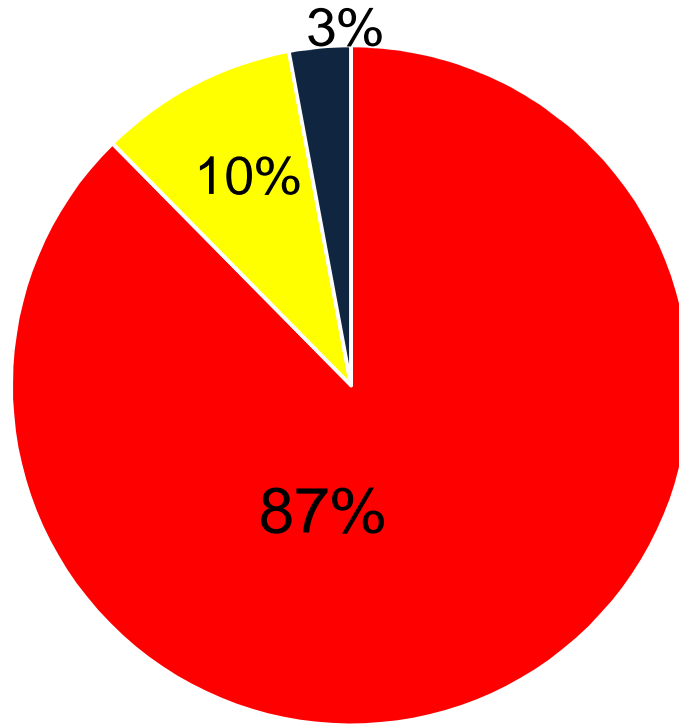
Number of family members

N = 1206

	Number of household members currently employed (N=1078)	Number of household members of working age (18 and above) currently unemployed (N=731)	Number of children under the age of 18 (N=902)	Number of employed household members over the age of 18 (N=309)	Number of unemployed household members over the age of 65 (N=371)
0 to 1	56%	58%	43%	91%	84%
2 to 3	31%	35%	46%	7%	15%
4 to 5	10%	6%	10%	1%	1%
More than 5	3%	1%	1%	1%	-

Household Status

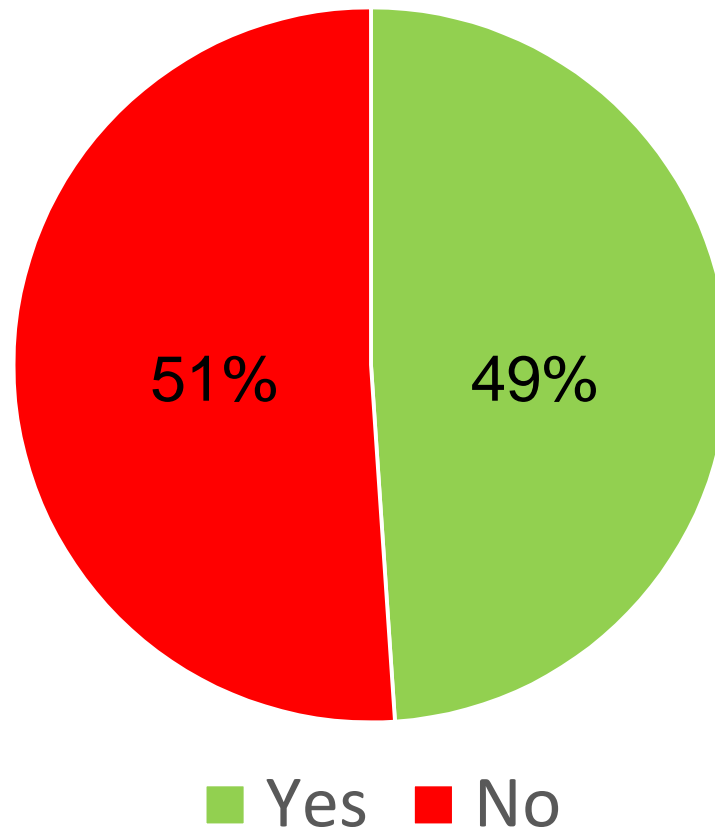
N = 1402



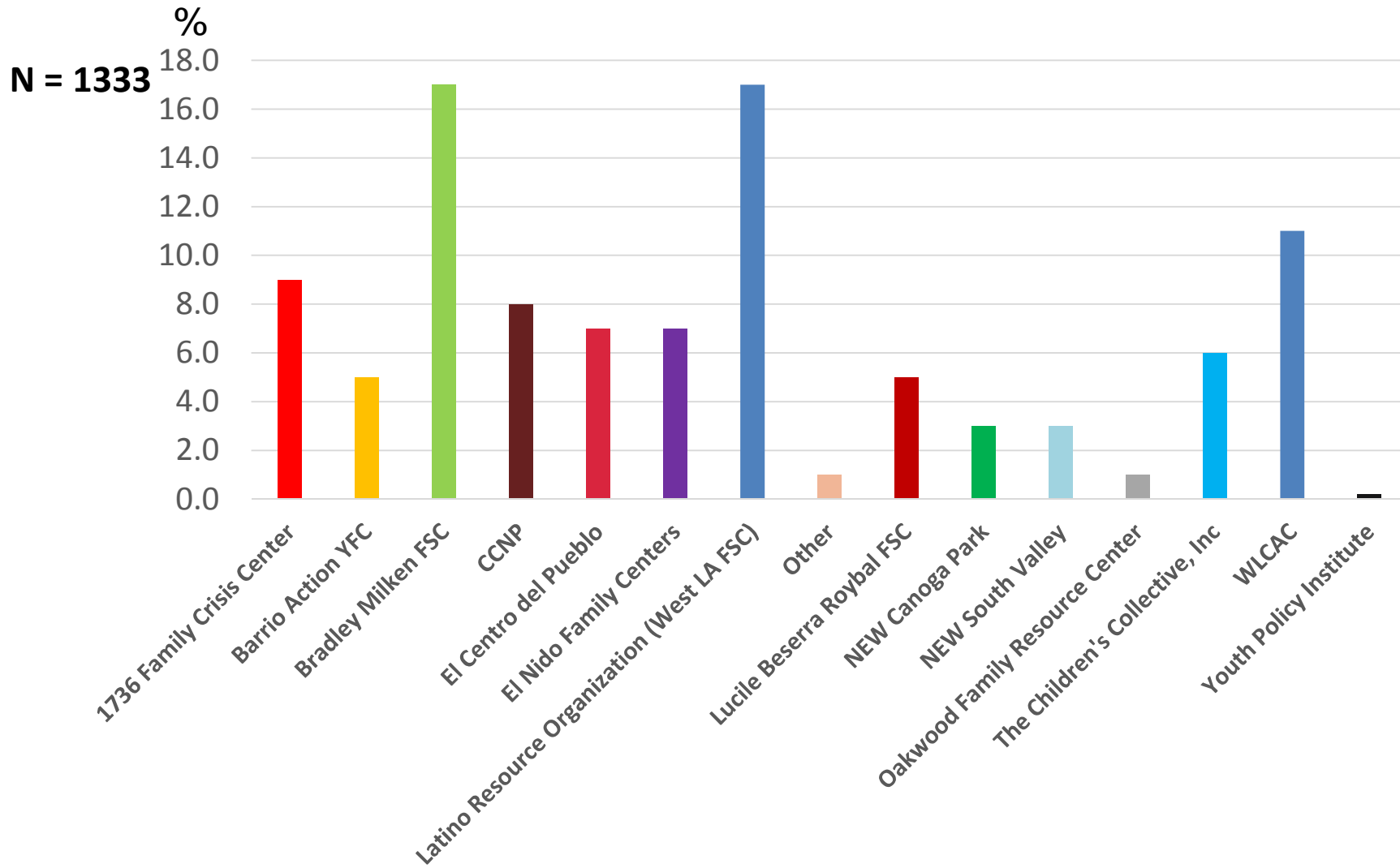
■ Rent ■ Own ■ Homeless

Do you have a checking account?

N = 1095

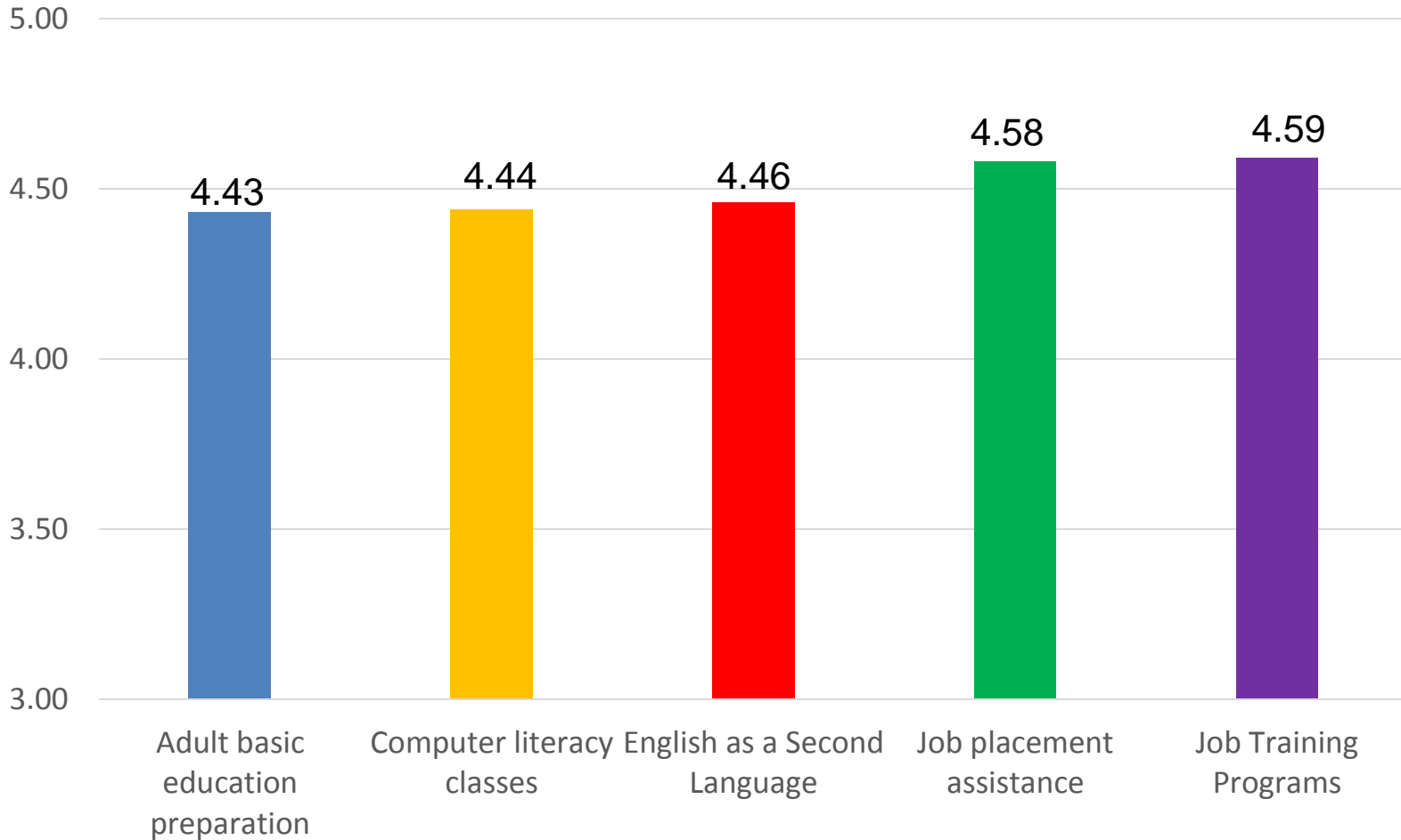


Which Family Source Center are you involved with?



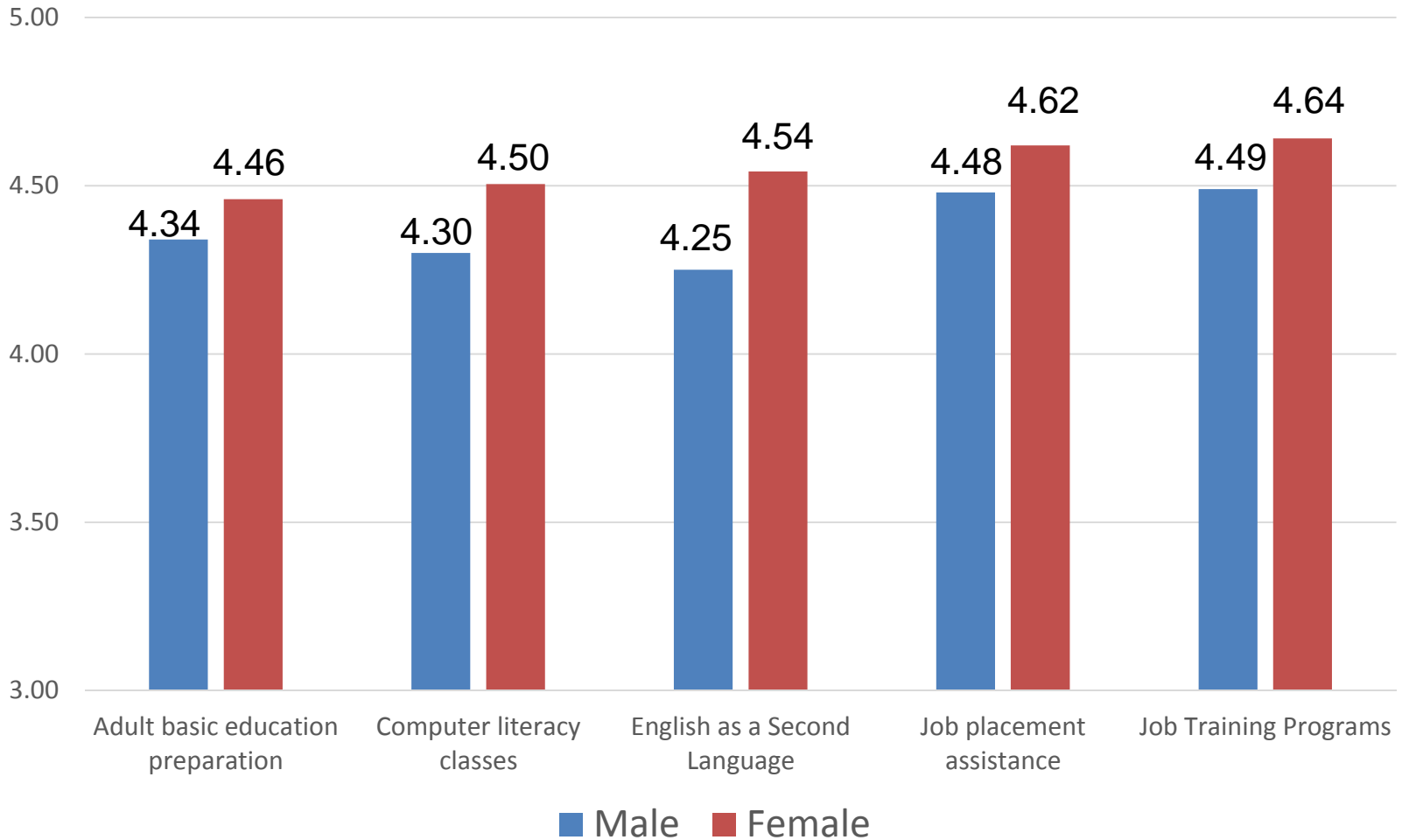
Employment services

N = 1510 Please indicate the extent to which the following services are important for you
(1 not at all important, 2 of a little importance, 3 neutral, 4 important, 5 very important)



Employment services: By gender

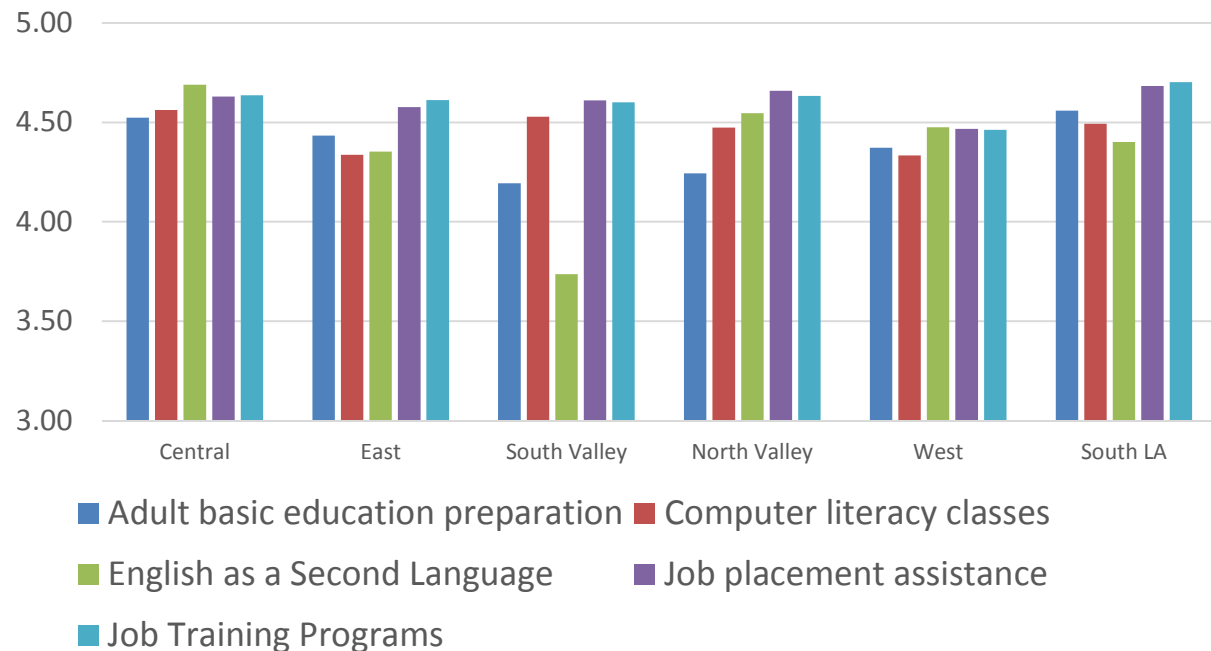
N = 1384 Please indicate the extent to which the following services are important for you
(1 not at all important, 2 of a little importance, 3 neutral, 4 important, 5 very important)



Employment services: By region

Regions	Adult basic education preparation	Computer literacy classes	English as a Second Language	Job placement assistance	Job Training Programs
Central	4.52	4.56	4.69	4.63	4.64
East	4.43	4.34	4.35	4.58	4.61
South Valley	4.19	4.53	3.74	4.61	4.60
North Valley	4.24	4.47	4.55	4.66	4.63
West	4.37	4.33	4.48	4.47	4.46
South LA	4.56	4.49	4.40	4.68	4.70

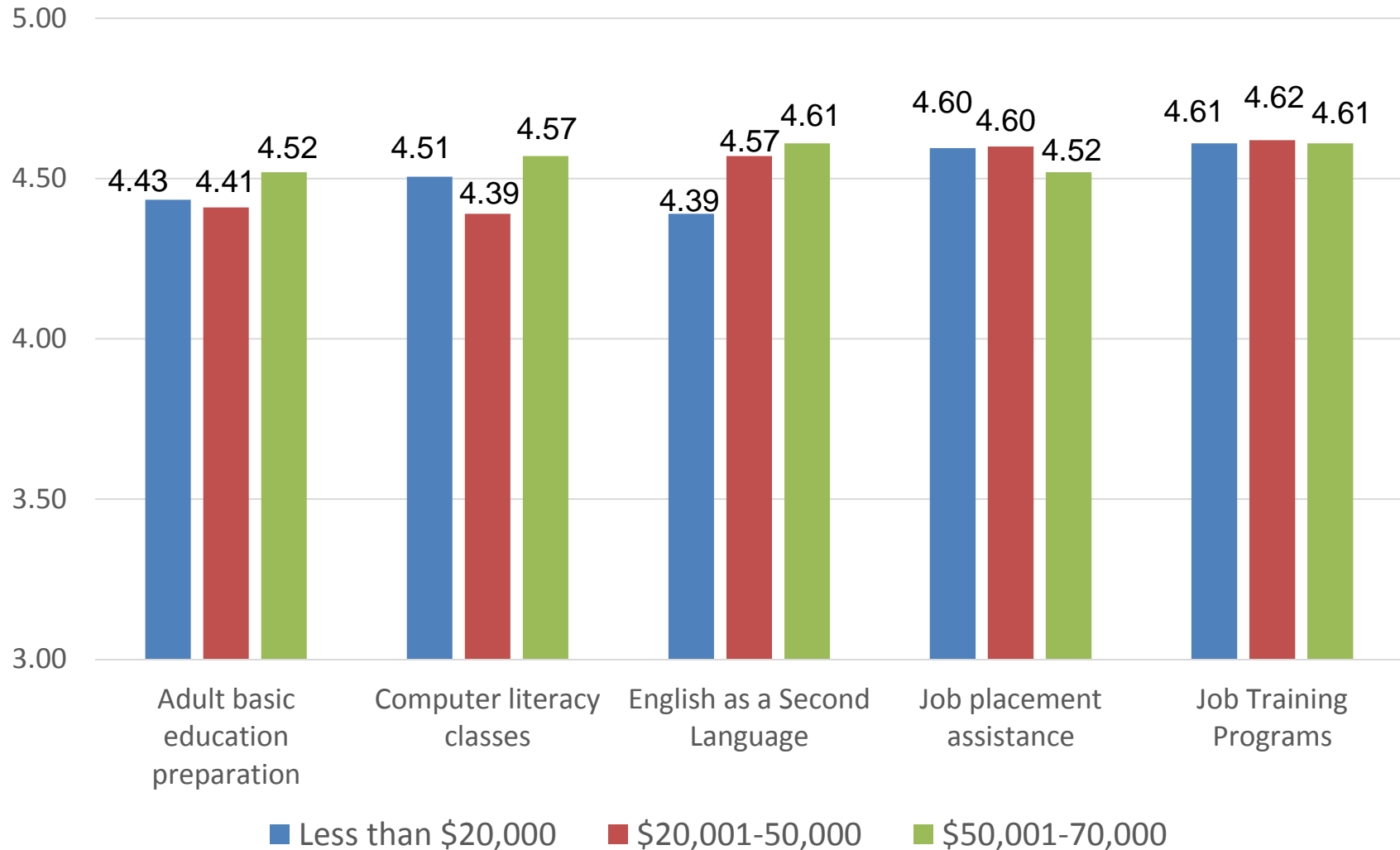
N = 1270



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Employment services: By income

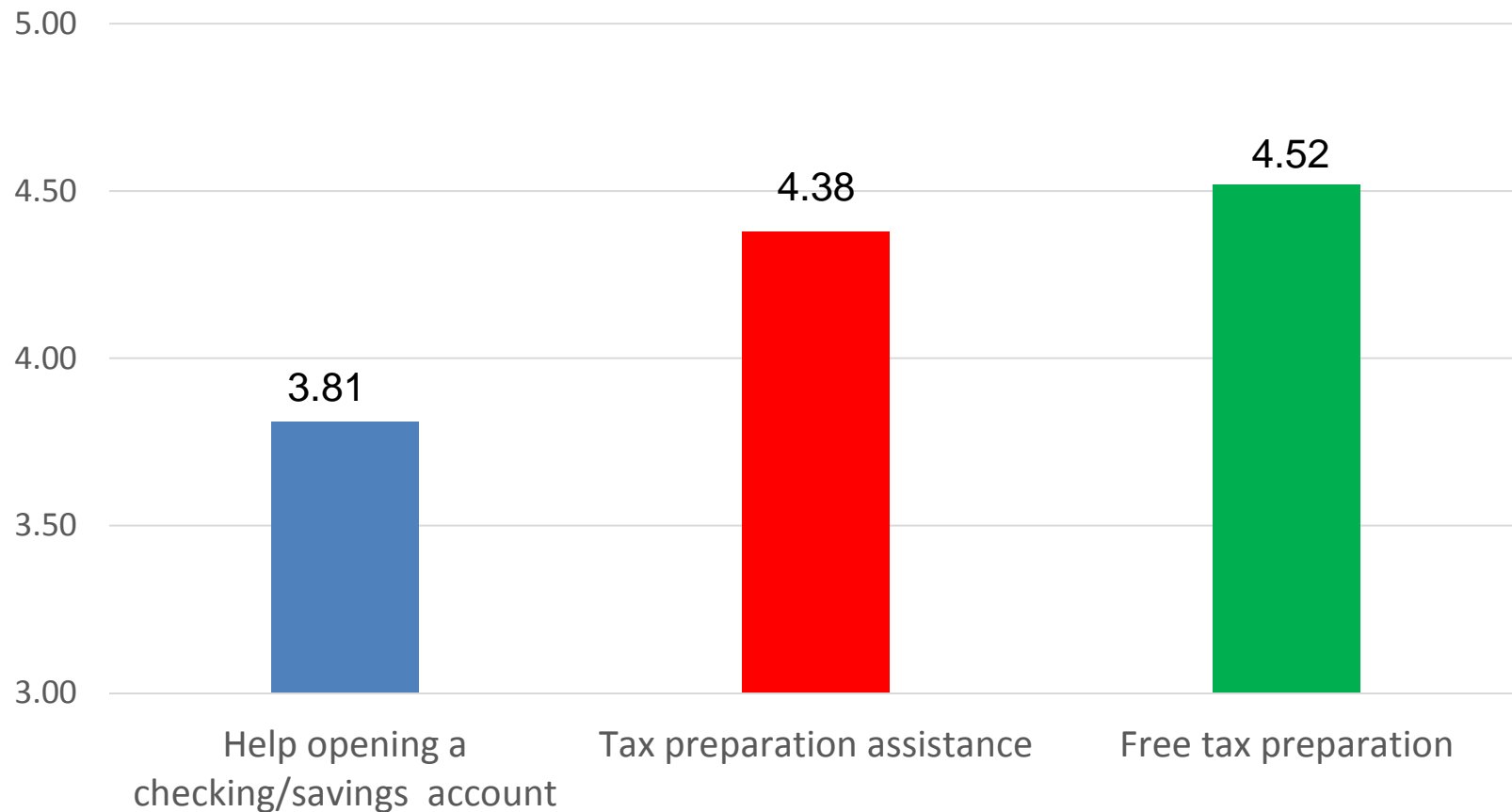
N = 1167



Financial education services

N = 1501

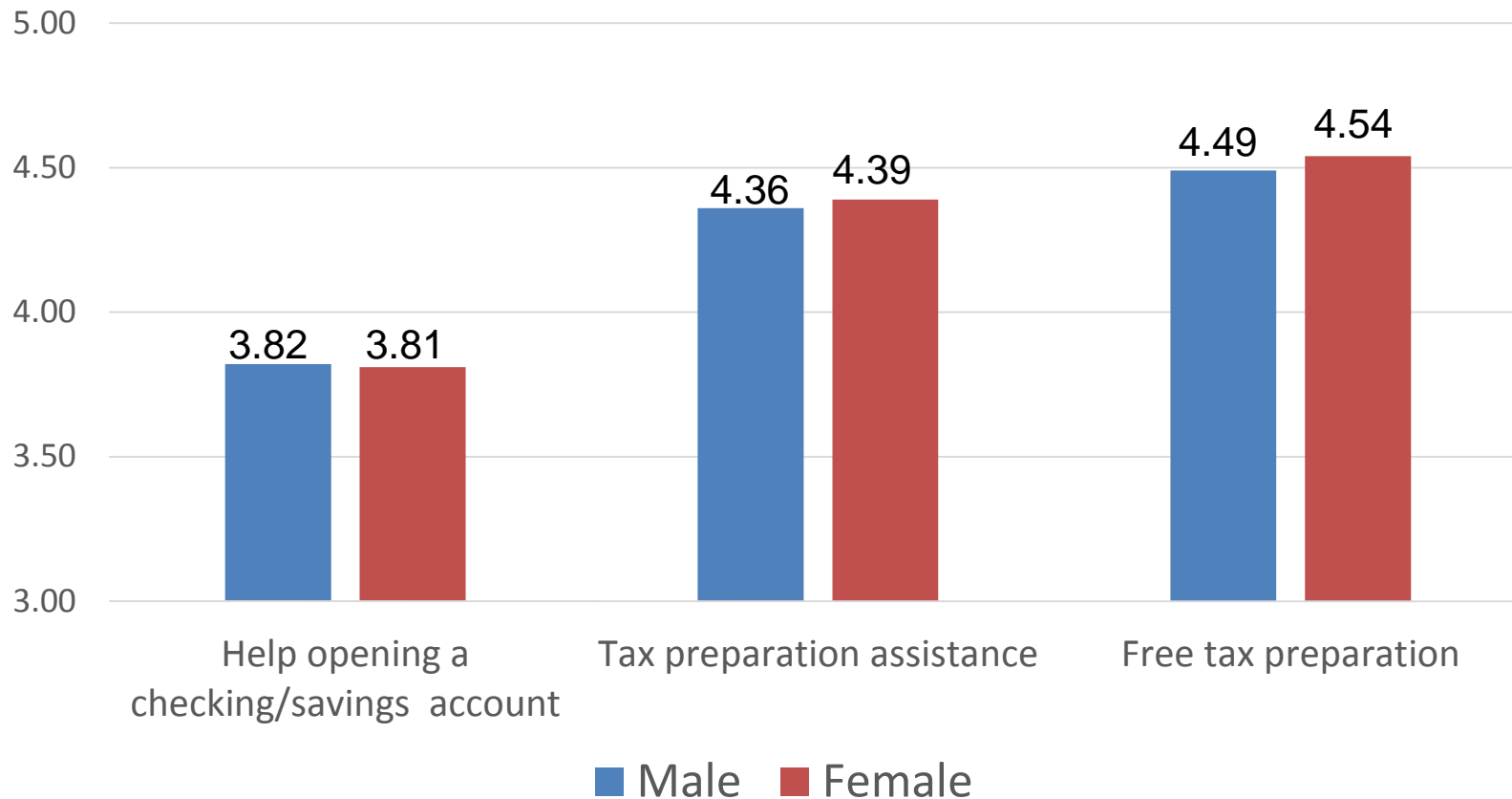
Please indicate the extent to which the following services are important for you
(1 not at all important, 2 of a little importance, 3 neutral, 4 important, 5 very important)



Financial education services: By gender

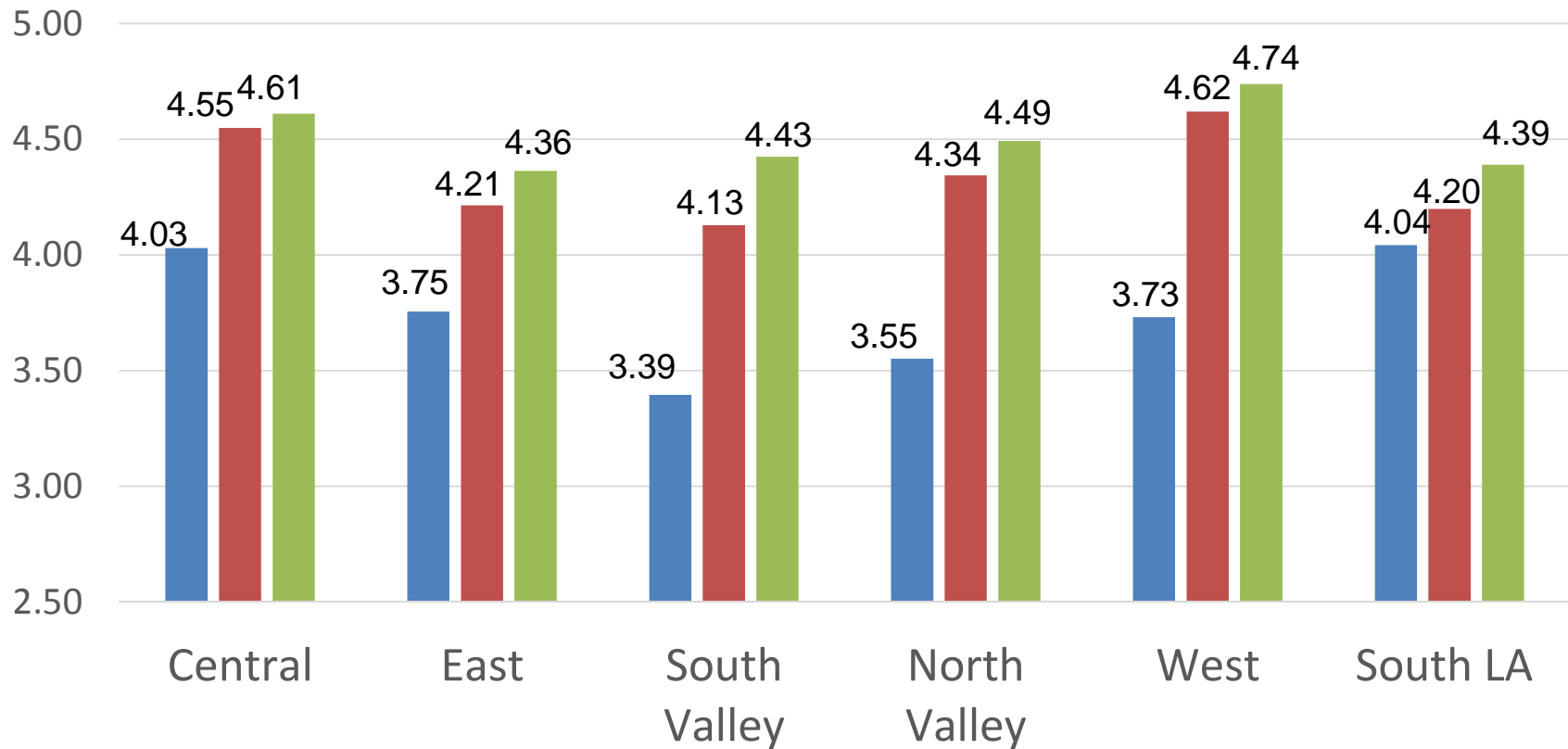
N = 1379

Please indicate the extent to which the following services are important for you
(1 not at all important, 2 of a little importance, 3 neutral, 4 important, 5 very important)



Financial education services: By regions

N = 1266



■ Help opening a checking/savings account ■ Tax preparation assistance ■ Free tax preparation

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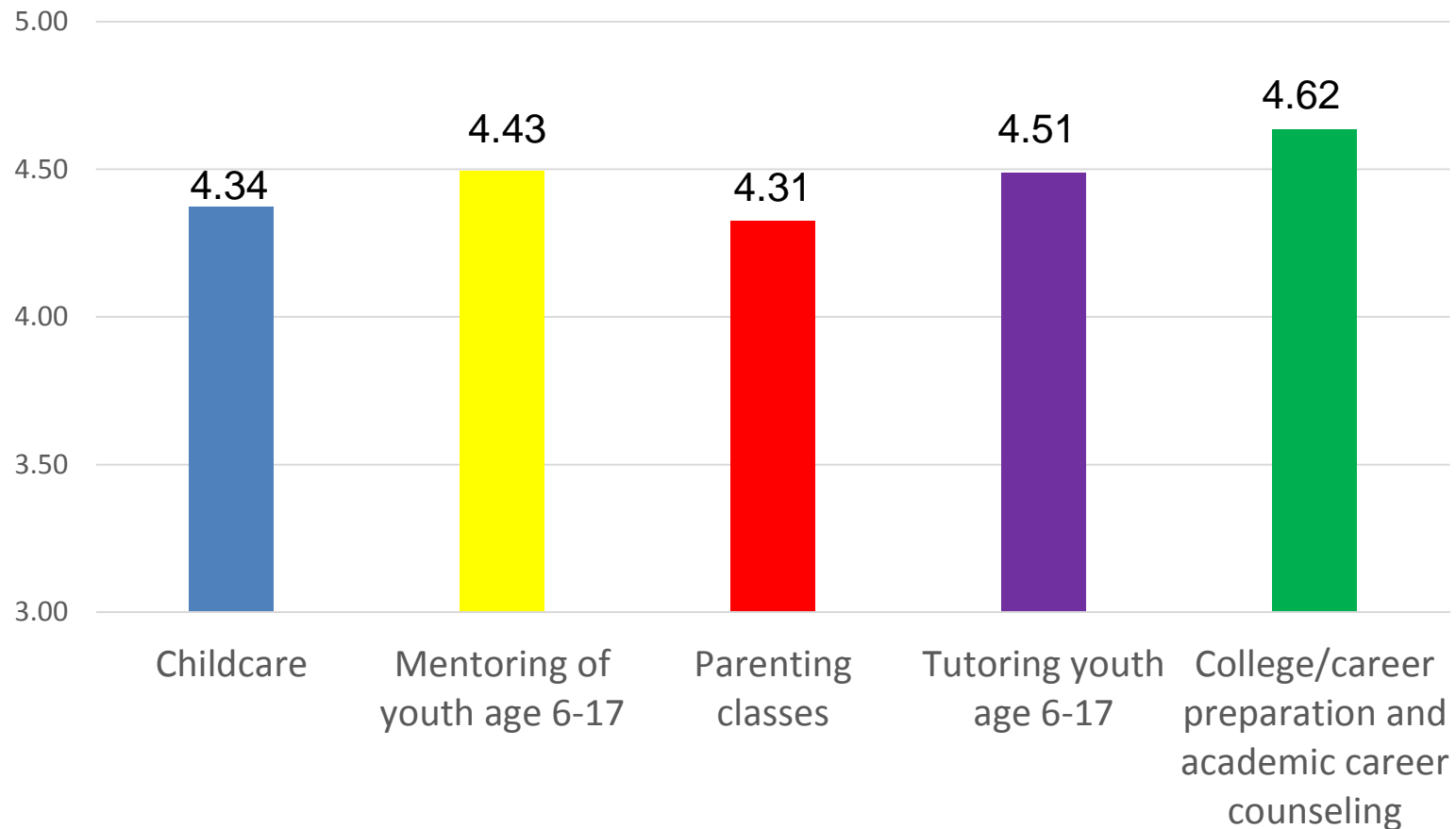
Financial education services: By income

N = 1156



Parent & child services

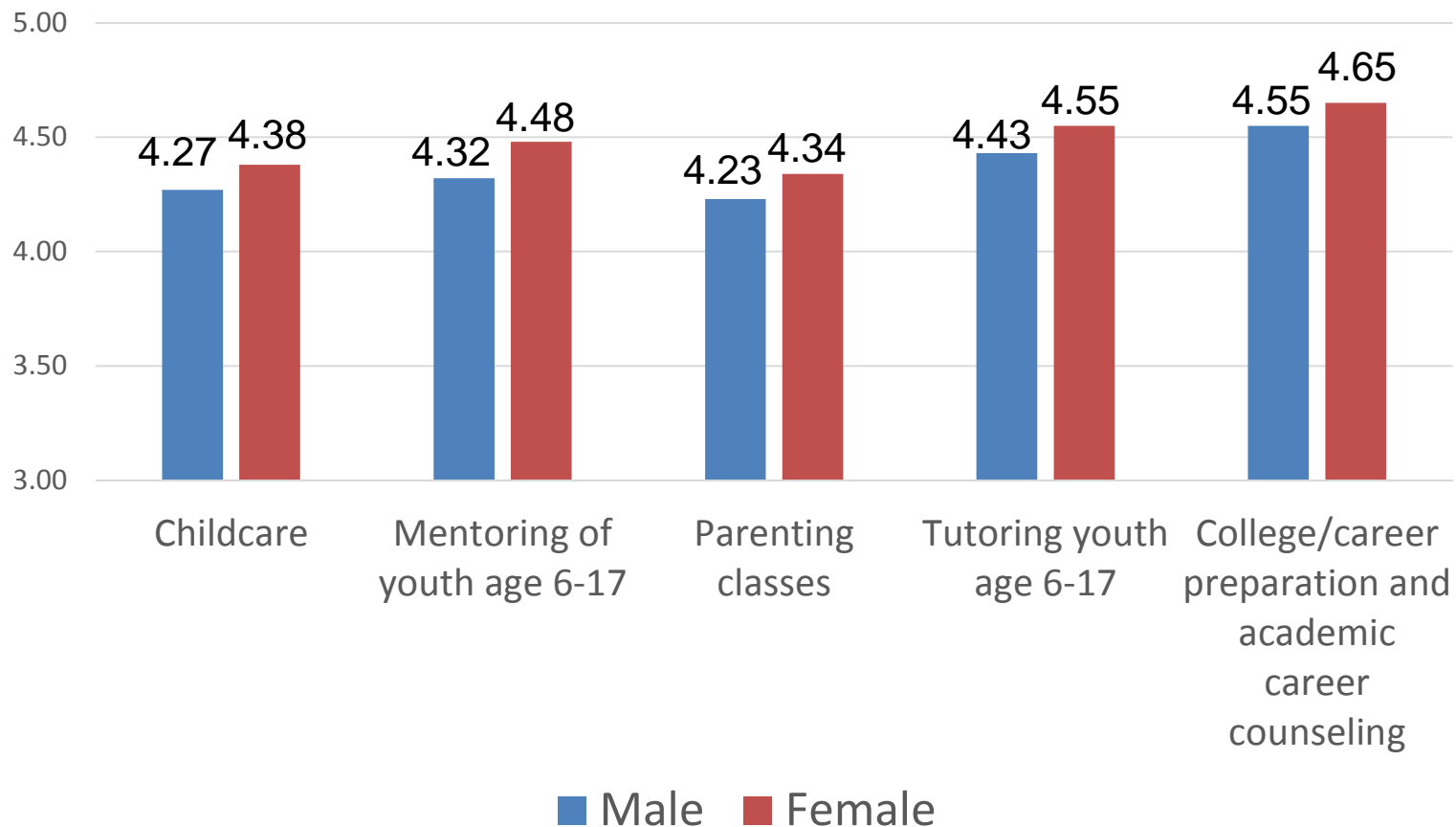
Please indicate the extent to which the following services are important for you
N = 1487(1 not at all important, 2 of a little importance, 3 neutral, 4 important, 5 very important)



Parent & child services: By gender

N = 1370

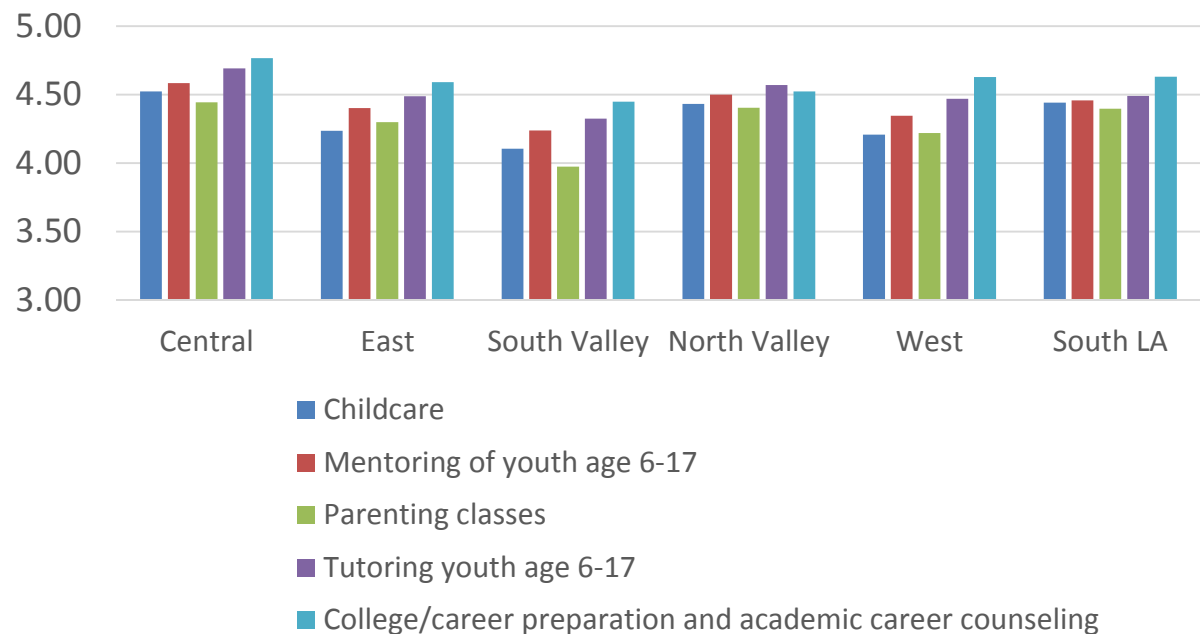
Please indicate the extent to which the following services are important for you
(1 not at all important, 2 of a little importance, 3 neutral, 4 important, 5 very important)



Parent & child services: By regions

Regions	Childcare	Mentoring of youth age 6-17	Parenting classes	Tutoring youth age 6-17	College/career preparation and academic career counseling
Central	4.52	4.58	4.44	4.69	4.77
East	4.23	4.40	4.30	4.49	4.59
South Valley	4.11	4.24	3.97	4.33	4.45
North Valley	4.43	4.50	4.40	4.57	4.52
West	4.21	4.35	4.22	4.47	4.63
South LA	4.44	4.46	4.40	4.49	4.63

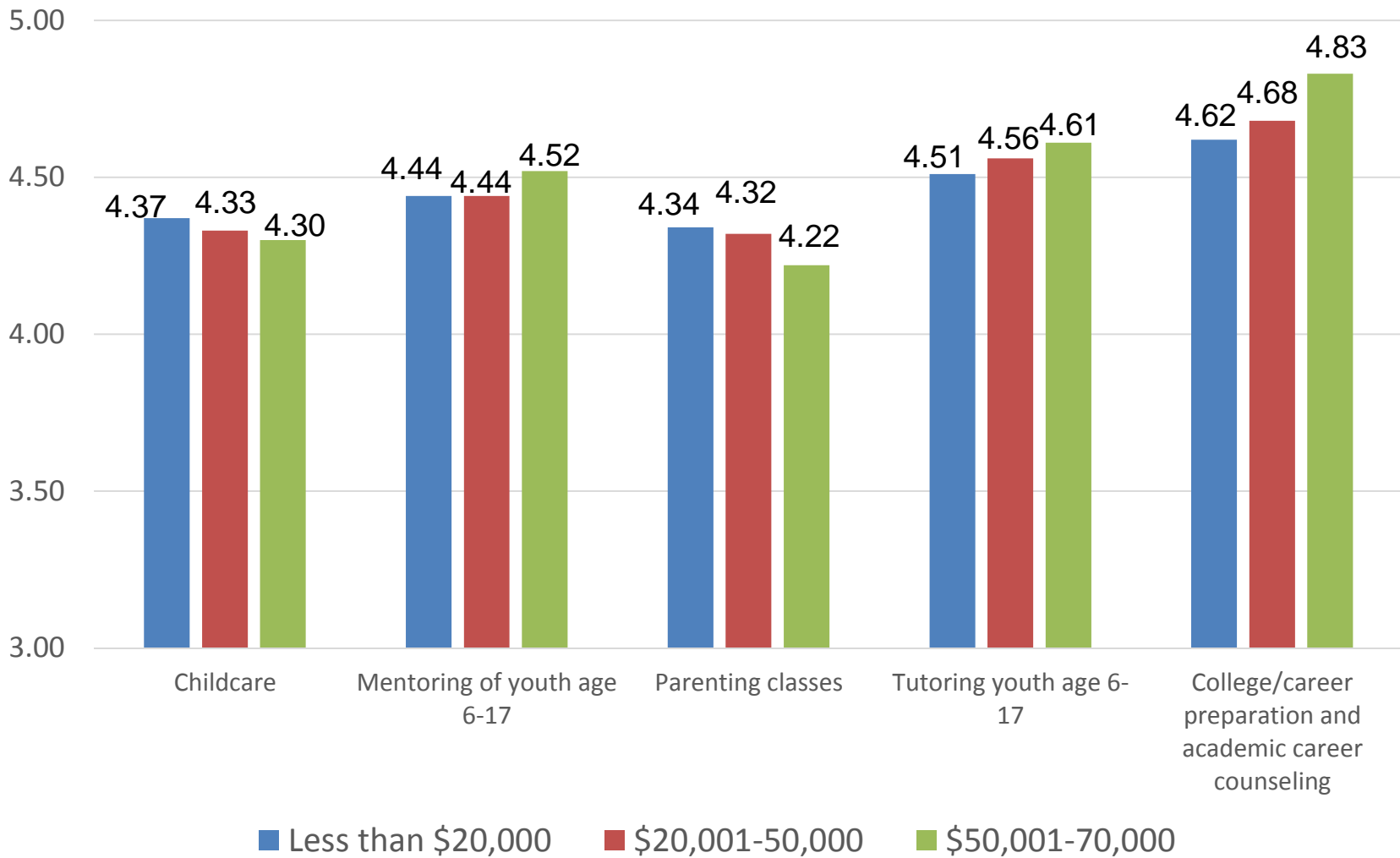
N = 1256



* Harbor was deleted from regional analyses as only 1 completed survey was received from this region.

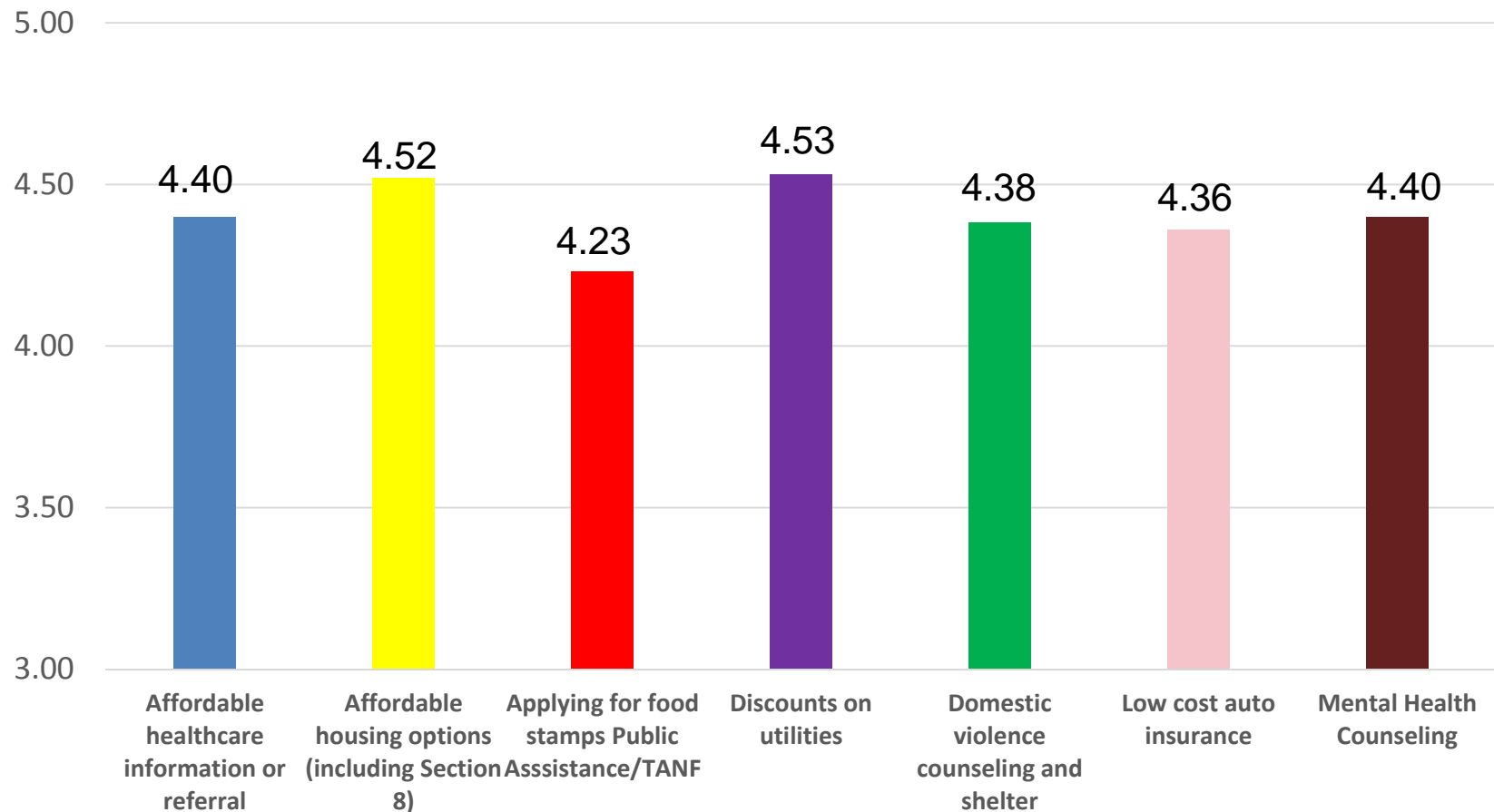
Parent & child services: By income

N = 1145



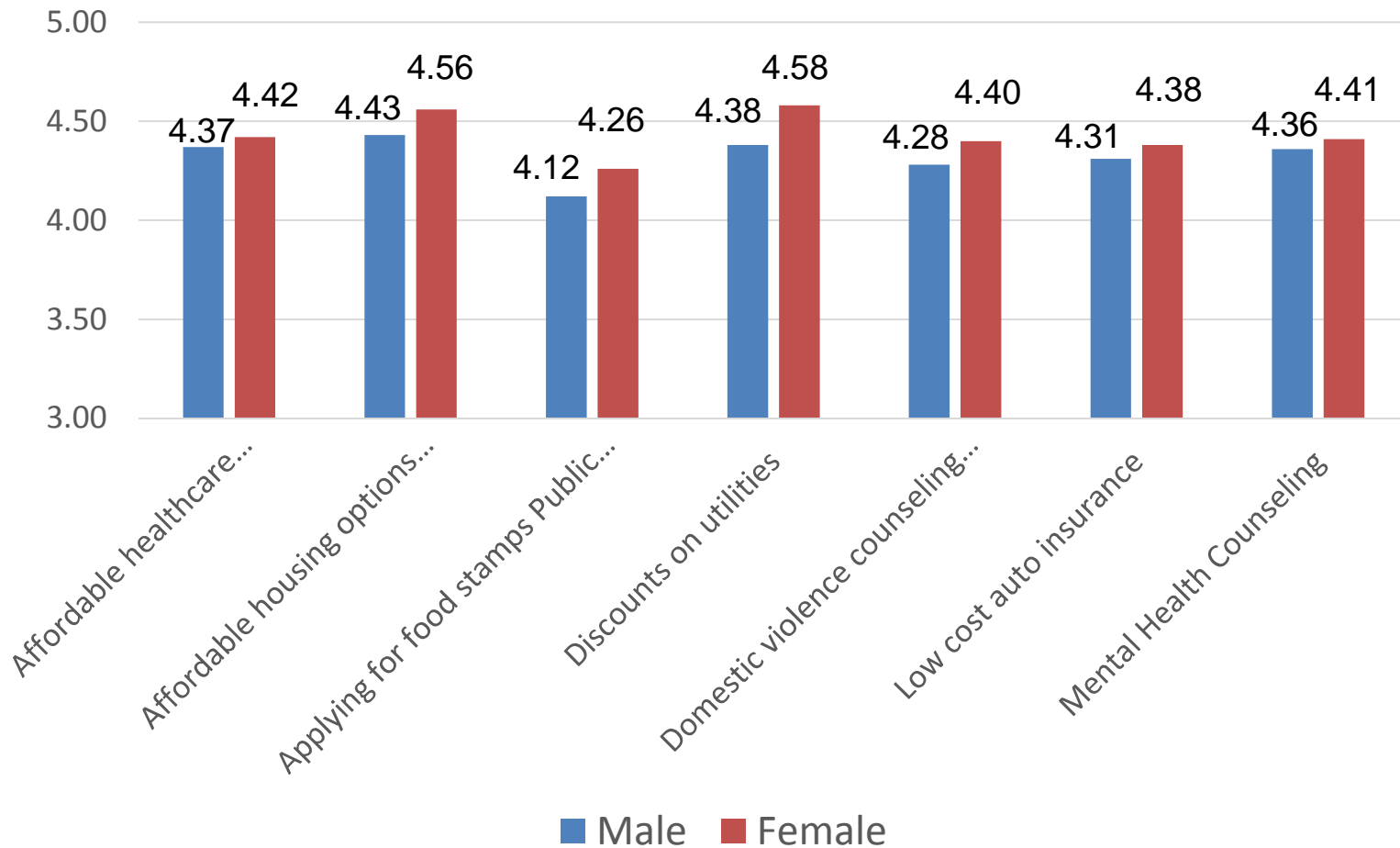
Multiple benefit services

Please indicate the extent to which the following services are important for you
N = 1443(1 not at all important, 2 of a little importance, 3 neutral, 4 important, 5 very important)



Multiple benefit services: By gender

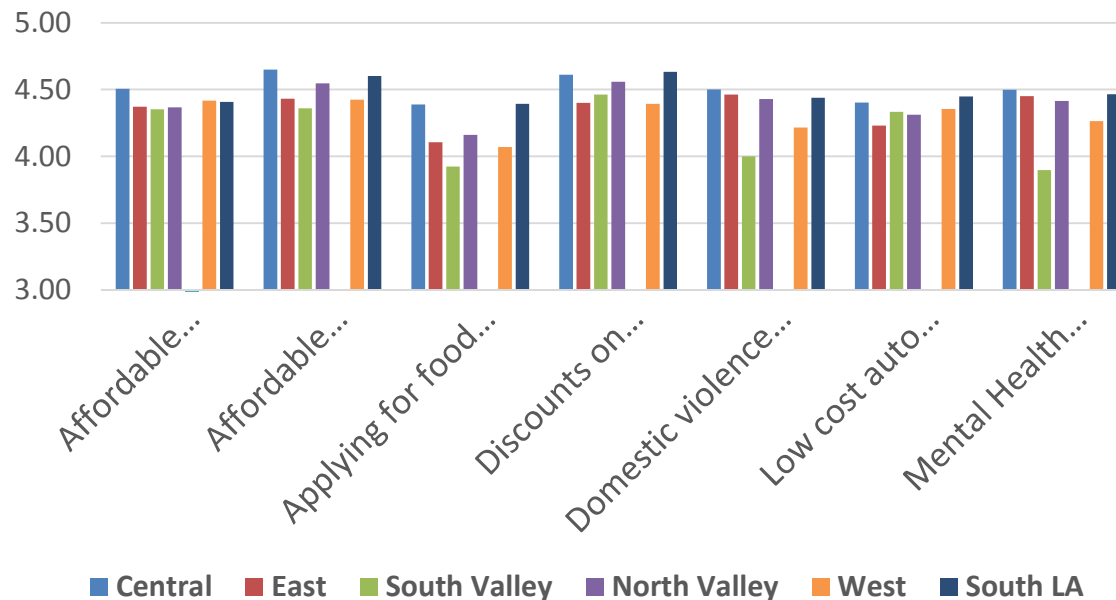
Please indicate the extent to which the following services are important for you
N = 1369(1 not at all important, 2 of a little importance, 3 neutral, 4 important, 5 very important)



Multiple benefit services: By regions

Regions	Affordable healthcare information or referral	Affordable housing options (including Section 8)	Applying for food stamps Public Assistance/TA NF	Discounts on utilities	Domestic violence counseling and shelter	Low cost auto insurance	Mental Health Counseling
Central	4.51	4.65	4.39	4.61	4.50	4.40	4.50
East	4.37	4.43	4.11	4.40	4.46	4.23	4.45
South Valley	4.35	4.36	3.92	4.46	4.00	4.33	3.90
North Valley	4.37	4.55	4.16	4.56	4.43	4.31	4.42
West	4.42	4.42	4.07	4.39	4.22	4.36	4.26
South LA	4.41	4.60	4.39	4.63	4.44	4.45	4.46

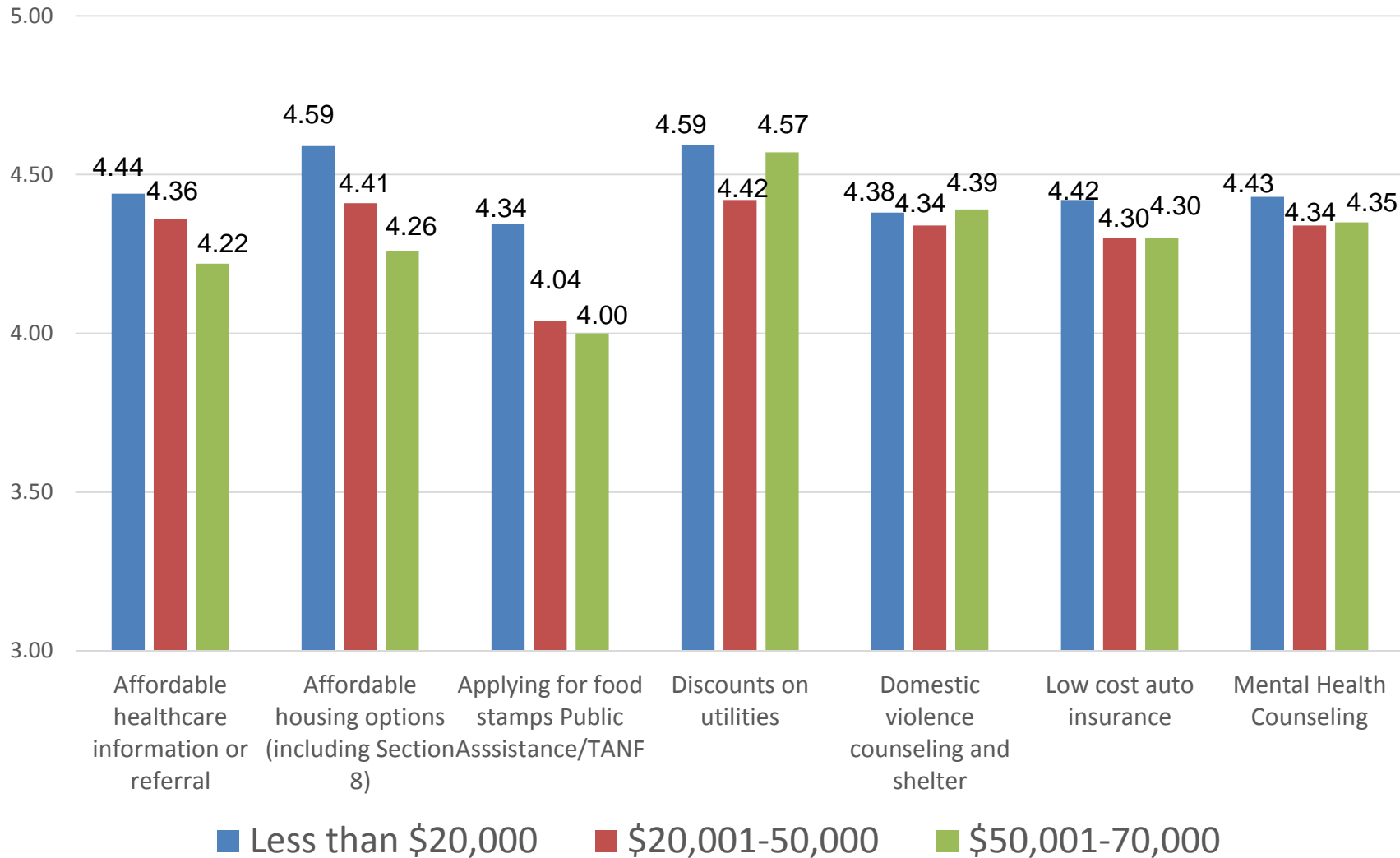
N = 1226



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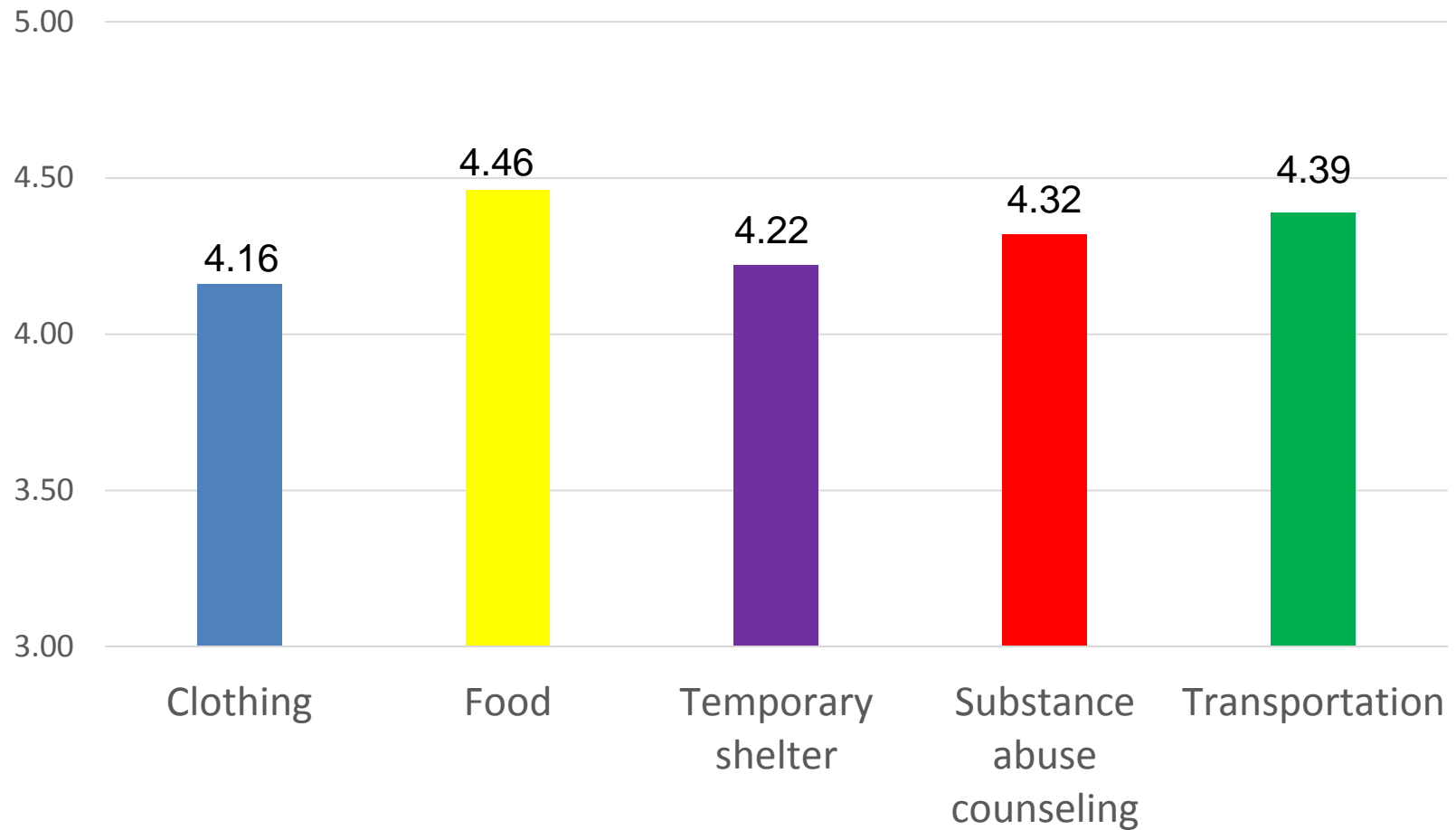
Multiple benefit services: By income

N = 1128



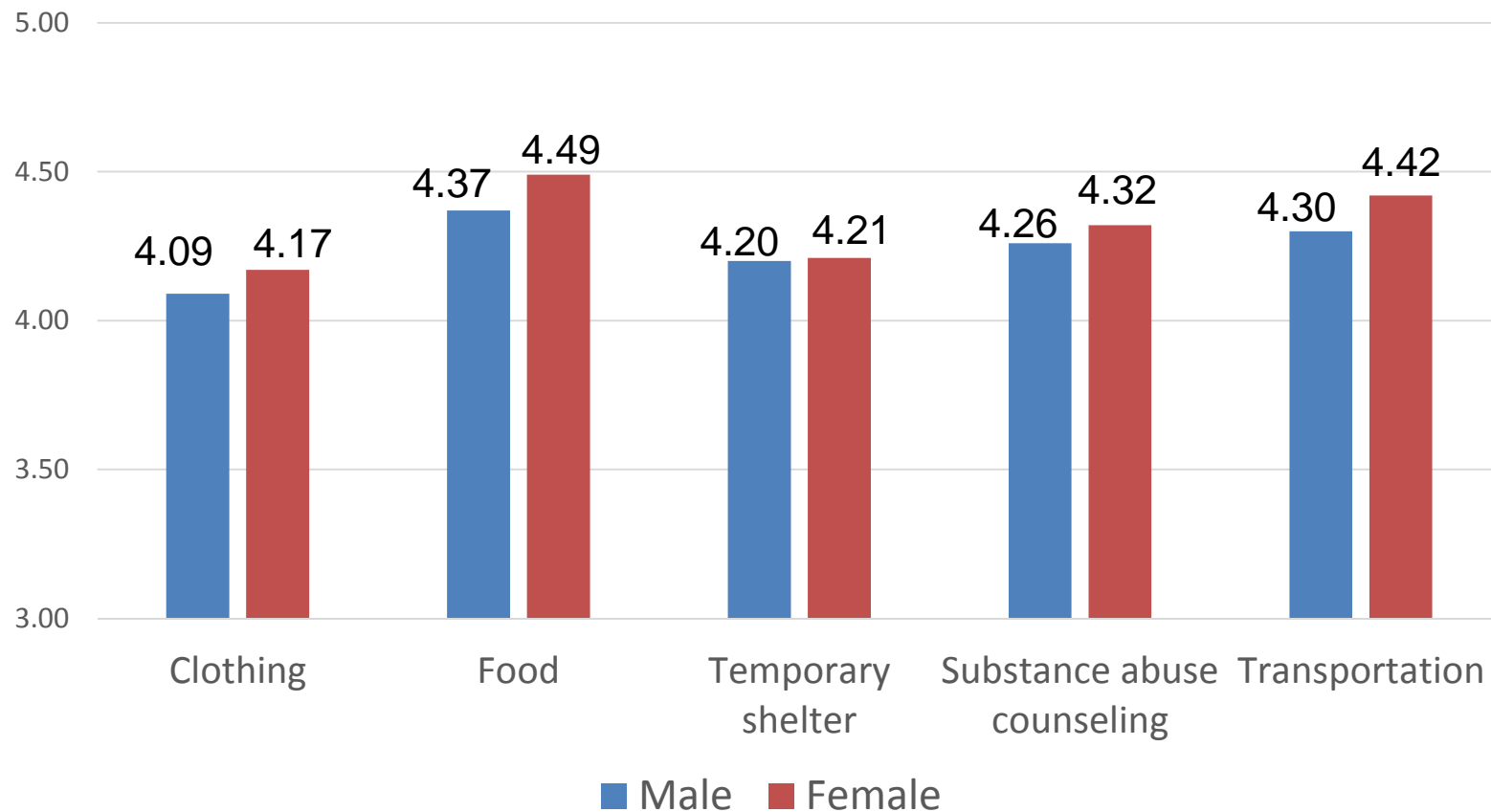
Basic needs/ other services

N = 1449 Please indicate the extent to which the following services are important for you
(1 not at all important, 2 of a little importance, 3 neutral, 4 important, 5 very important)



Basic needs/ other services: By gender

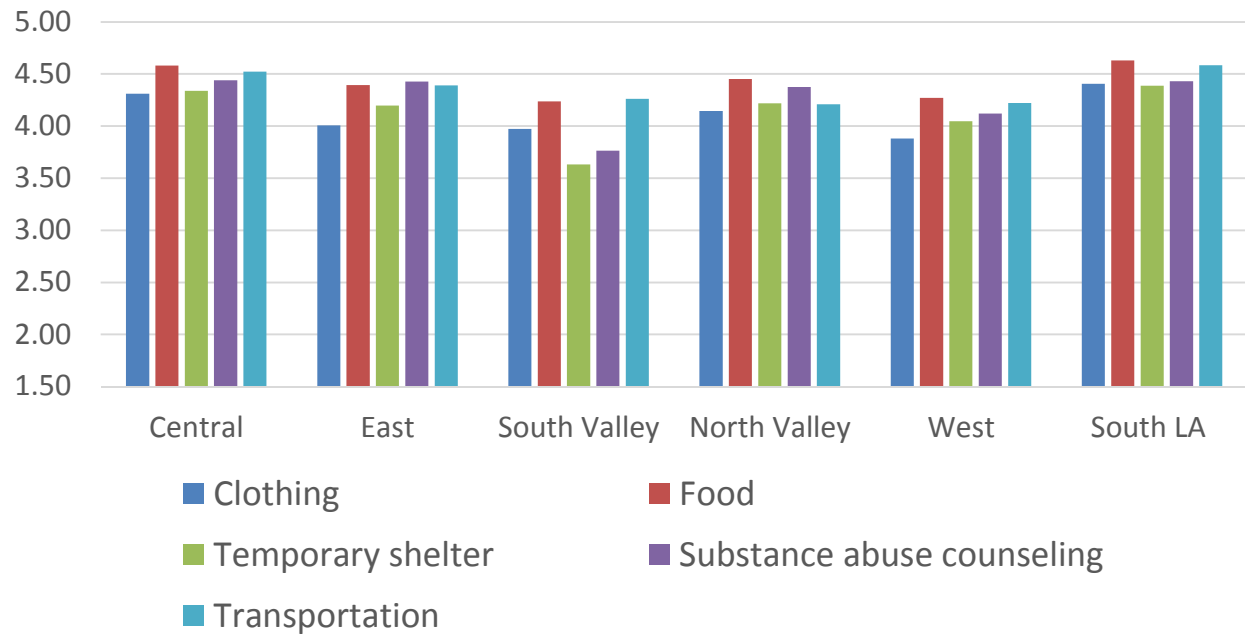
N = 1374 Please indicate the extent to which the following services are important for you
(1 not at all important, 2 of a little importance, 3 neutral, 4 important, 5 very important)



Basic needs/ other services: By regions

Regions	Clothing	Food	Temporary shelter	Substance abuse counseling	Transportation
Central	4.31	4.58	4.34	4.44	4.52
East	4.01	4.39	4.20	4.43	4.39
South Valley	3.97	4.24	3.63	3.76	4.26
North Valley	4.15	4.45	4.22	4.38	4.21
West	3.88	4.27	4.05	4.12	4.22
South LA	4.41	4.63	4.39	4.43	4.59

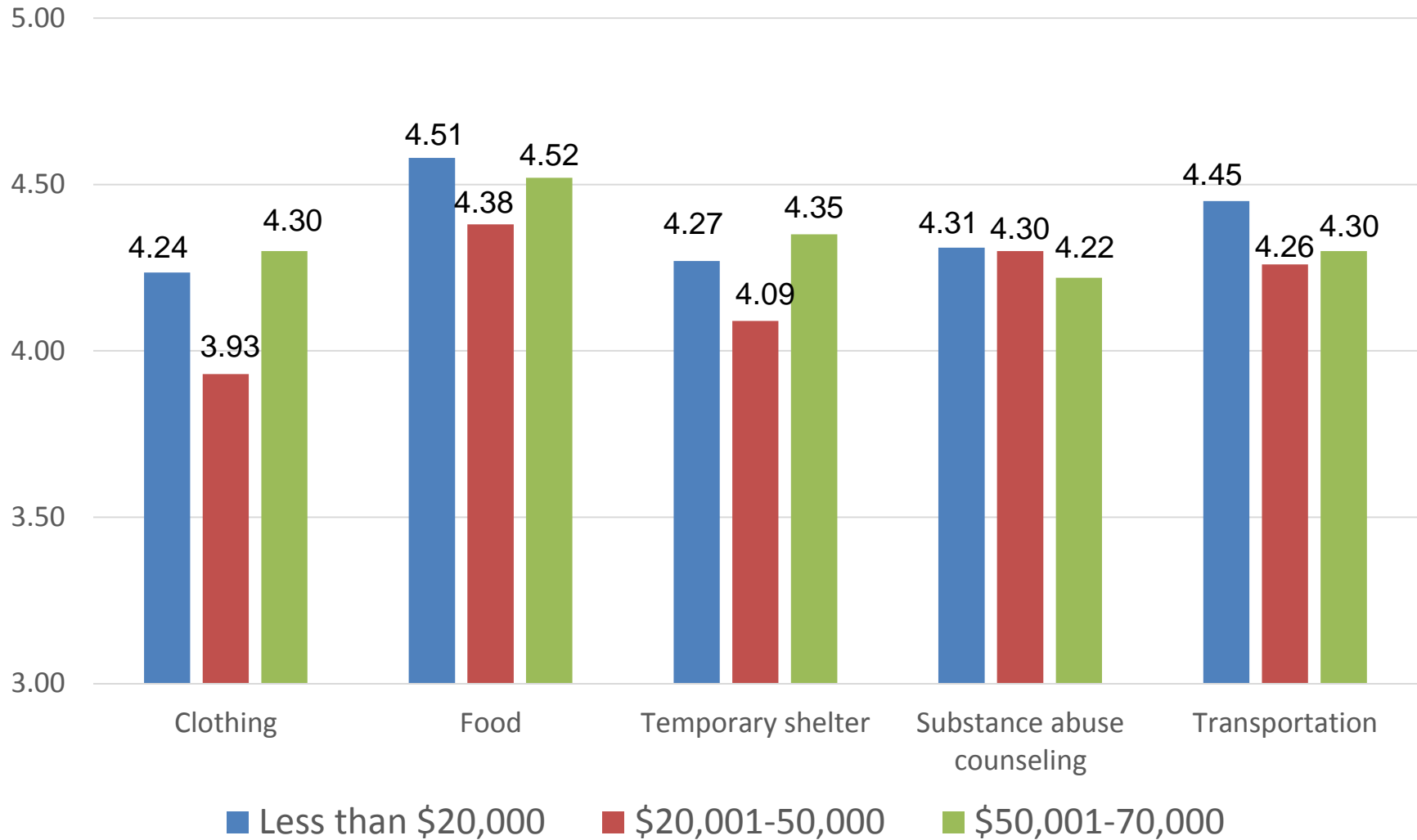
N = 1230



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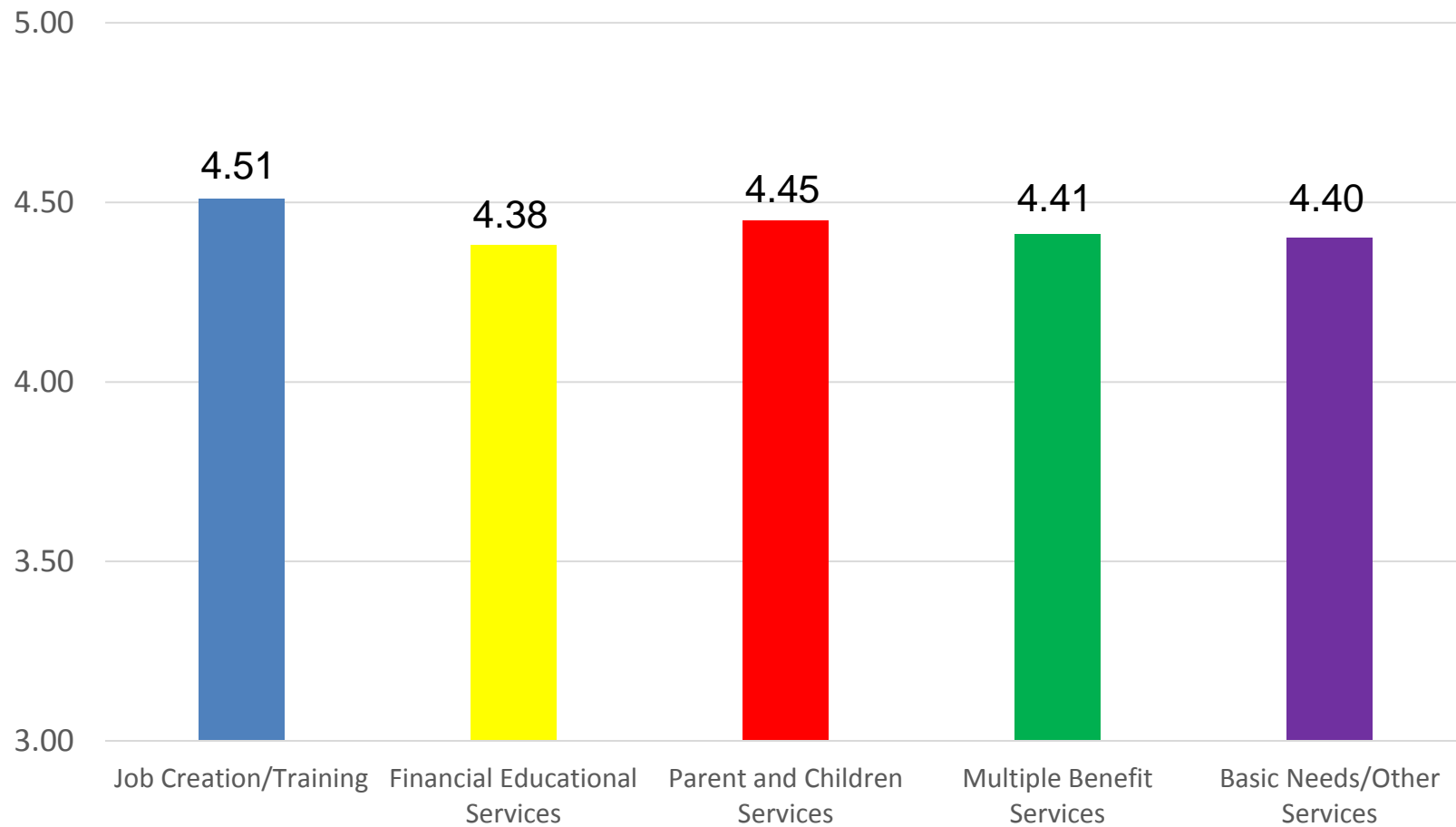
Basic needs/ other services: By income

N = 1128



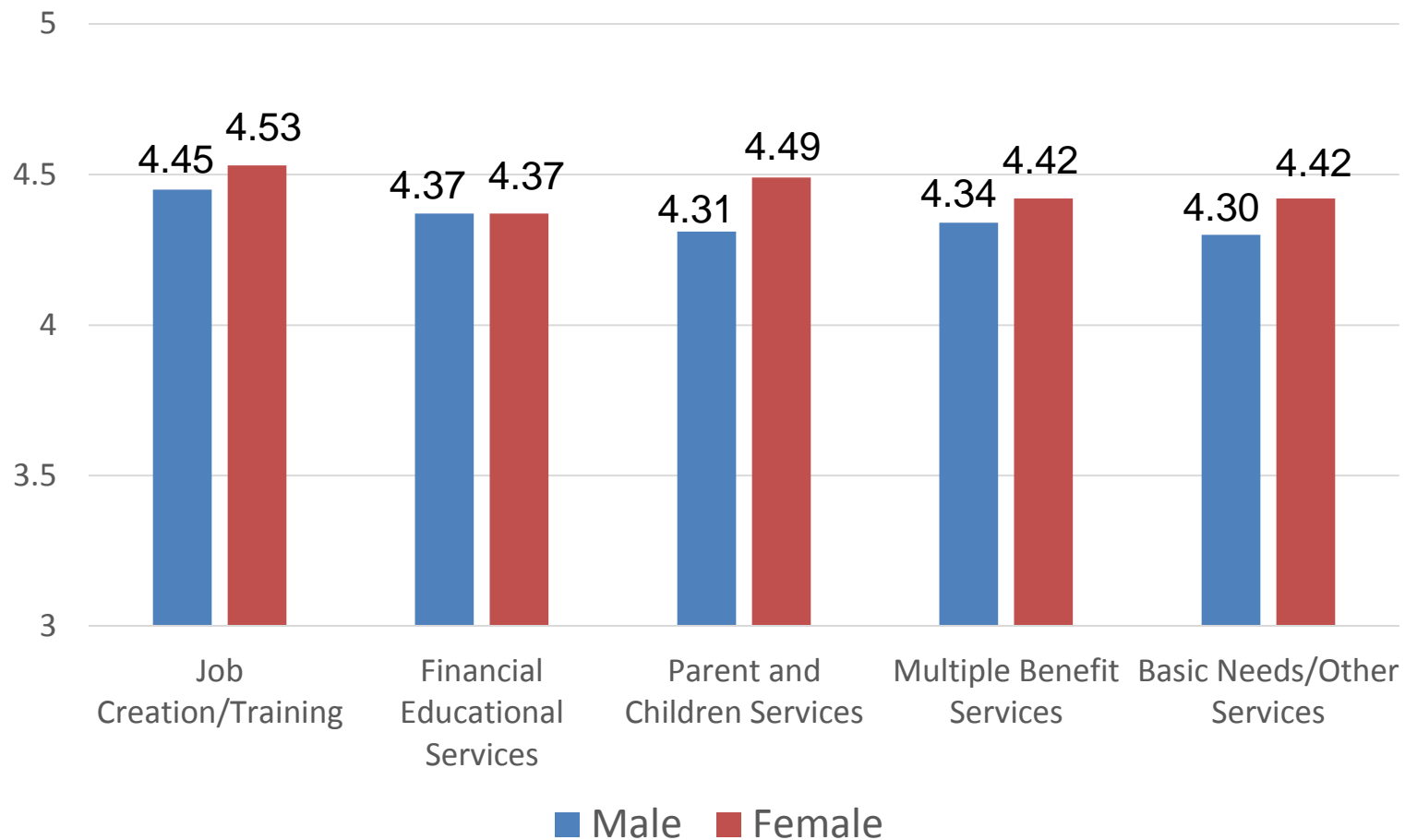
Overall

N = 1440 Please indicate the extent to which the following services are important for you
(1 not at all important, 2 of a little importance, 3 neutral, 4 important, 5 very important)



Overall: By gender

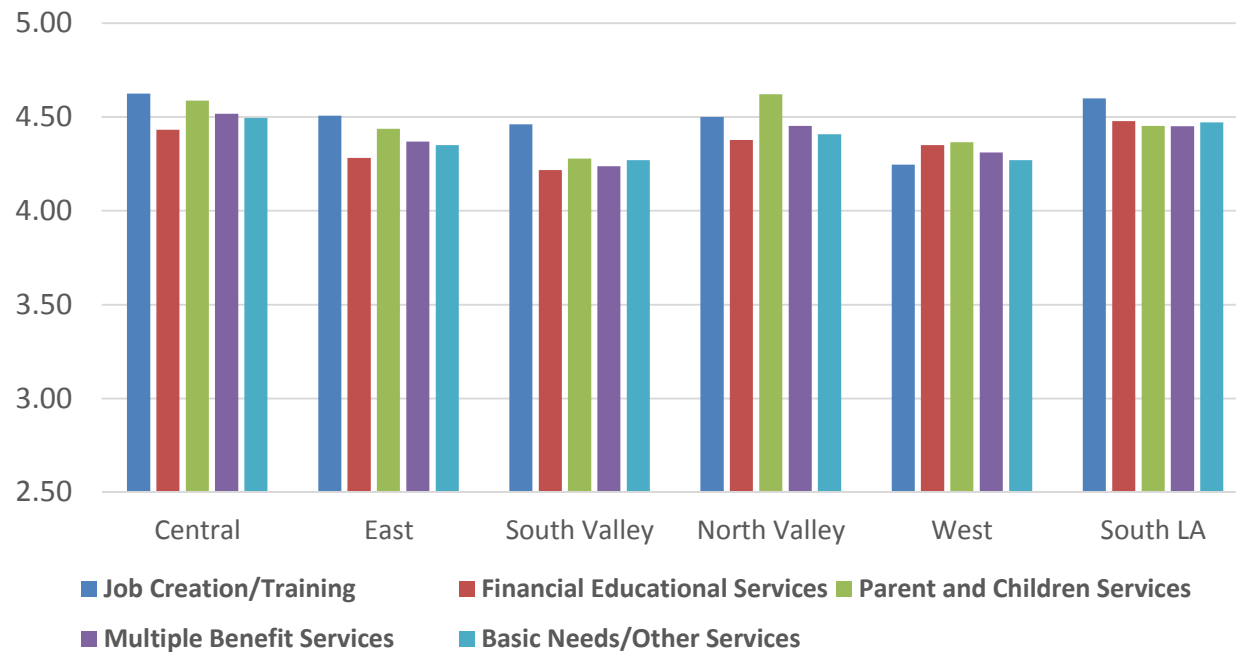
N = 1364 Please indicate the extent to which the following services are important for you
(1 not at all important, 2 of a little importance, 3 neutral, 4 important, 5 very important)



Overall: By regions

Regions	Job Creation/ Training	Financial Educational Services	Parent and Children Services	Multiple Benefit Services	Basic Needs/Other Services
Central	4.62	4.43	4.59	4.52	4.49
East	4.51	4.28	4.44	4.37	4.35
South Valley	4.46	4.22	4.28	4.24	4.27
North Valley	4.50	4.38	4.62	4.45	4.41
West	4.25	4.35	4.37	4.31	4.27
South LA	4.60	4.48	4.45	4.45	4.47

N = 1223



* Harbor was deleted from regional analyses as only 1 completed survey was received from this region.

Overall: By income

N = 1121

